



Making Smart Dental Choices Pre-treatment Estimates

At Delta Dental of Rhode Island, we'll help you manage the costs of your dental care. Our pre-treatment estimate service will help you determine how much your plan covers before you receive treatment.

? What is a pre-treatment estimate?

A pre-treatment estimate is a request from your dentist to determine if a procedure is covered and how much you'll be expected to pay.

? How does it work?

Simply ask your dentist to submit a pre-treatment estimate before your procedure (your dentist will know what to do). Next, we'll review your treatment plan to determine:

- Do we need more information from your dentist?
- Does the procedure meet clinical guidelines?
- Will you exceed your annual maximum benefit?
- Is there a time limitation?

We will notify you, in advance, of how much is covered and how much you might need to pay.

A pre-treatment estimate helps you make informed choices about your dental care. If a procedure is not fully covered, your dentist may be able to offer alternatives to reduce the cost of your treatment.

Pre-treatment estimates do not guarantee coverage for a procedure. That's because circumstances can change between the time we review the pre-treatment estimate and the time you have the service.

? When should I request a pre-treatment estimate?

Always consider a pre-treatment estimate for procedures expected to cost \$300 or more. Examples include crowns, wisdom tooth extractions, bridges, dentures, or periodontal surgery. While estimates are not required for these procedures, it is best to find out in advance what amount will be covered by Delta Dental.

? What if a procedure is denied?

If a service is denied, our notice will explain the reason(s) for the denial and describe the process for filing an appeal.

